

City of Unley Commonwealth Home Support Program Client Contribution Schedule



1 July 2021 to 30 June 2022

The City of Unley Home Support Program Client Contribution Schedule applies to people receiving Commonwealth Home Support Programme services from the City of Unley. The schedule seeks contributions that are fair and affordable based on a tiered framework:

- **Level 1:** Aged Pensioners, Disability Pensioners or Self-Funded Retirees with a Commonwealth Seniors Health Card
- **Level 2:** Self-Funded Retirees with no Commonwealth Seniors Health Card

No one will be refused a service due to inability to pay as a result of financial hardship. For a confidential discussion and further information on our client contribution review process please ask to speak to the relevant Program Coordinator.

The service frequency, duration and service availability is dependent on the demand for services and the funding available. Not every request will be able to be approved. A current My Aged Care referral is required to access each service type. Please speak to a member of our team for further information or alternatively you can contact the My Aged Care contact centre on 1800 200 422 to arrange your own referral should you require one.

In-Home Support

TYPE OF SERVICE	LEVEL 1	LEVEL 2	REQUIRED MY AGED CARE REFERRAL
Domestic Assistance* (Cleaning / Laundry)	\$18 per hour*	\$23 per hour*	<i>Domestic Assistance – General house cleaning</i>
Carer Respite Services*	\$7 per hour*	\$10 per hour*	<i>Flexible Respite</i>
Accompanied Shopping Support*	\$15 per hour*	\$20 per hour*	<i>Social Support Individual – Accompanied activities e.g. Shopping</i>
Shopping from a list with home delivery*	\$15 per hour*	\$20 per hour*	<i>Domestic Assistance – Unaccompanied Shopping (delivered to home)</i>
Spring/Seasonal Clean* (one service every 6 months, up to 2 hours)	\$23 per hour*	\$28 per hour*	<i>Domestic Assistance</i>
Hoarding/Squalor Clean* (Hours dependent on assessment of job)	\$23 per hour*	\$28 per hour*	<i>Domestic Assistance – General house cleaning</i>

Please Note: * Charges are per worker, with a minimum charge of 1 hour and then 30-minute increments thereafter.

Social Support

TYPE OF SERVICE	LEVEL 1	LEVEL 2	REQUIRED MY AGED CARE REFERRAL
Wellbeing Bus Trips	\$8 plus entry fee/meal cost	\$11 plus entry fee/meal costs	<i>Social Support Group</i>
Meet me Mondays Group	\$12 per session	\$18 per session	<i>Social Support Group</i>
Buddies at Breakfast Group	\$12 per session	\$18 per session	<i>Social Support Group</i>
Other Group Activities	\$7- \$10 per session	\$10 - \$15 per session	<i>Social Support Individual</i>
Social Support 1:1 (Friendly Visiting/Dog Walking)	\$7 per hour	\$10 per hour	<i>Social Support Individual</i>
Technology Assistance	\$7 per visit	\$10 per visit	<i>Social Support Individual</i>

Community Transport

TYPE OF SERVICE	LEVEL 1	LEVEL 2	REQUIRED MY AGED CARE REFERRAL
1:1 Transport – Volunteer Car Transport to medical or health related appointments are given priority, (up to 20 km per trip) or social activities and other transport (up to 10 km per trip)	\$3 one-way trip only	\$5 one-way trip only	<i>Transport – Direct (driver is volunteer or worker)</i>

Home Maintenance

TYPE OF SERVICE	LEVEL 1	LEVEL 2	REQUIRED MY AGED CARE REFERRAL
Basic Handyperson* (including tap washers (not mixer taps), light globes, smoke alarm batteries, air conditioner filter cleans and other basic tasks)	\$18 per hour* (plus parts)	\$23 per hour* (plus parts)	<i>Home maintenance – minor home maintenance and repairs</i>
Essential Gardening* (Maximum of 4 hours every 3 months)	\$23 per hour*	\$28 per hour*	<i>Home maintenance – garden maintenance</i>
Green waste removal* (Maximum of 1 every 6 months)	\$23 per hour labour + dumping fee per trailer load*	\$28 per hour labour + dumping fee per trailer load*	<i>Home maintenance – garden maintenance</i>
Window Cleaning* (one service every 6 months, up to 2 hours)	\$23 per hour*	\$28 per hour*	<i>Home maintenance – minor home maintenance and repairs</i>
Gutter Cleaning* (One service every 6 months, up to 2 hours)	\$33 per hour*	\$38 per hour*	<i>Home maintenance – minor home maintenance and repairs</i>

Please Note: * Charges are per worker, per hour or part thereof, with a minimum charge of 1 hour and then at 30-minute increments thereafter.

Home Modification

TYPE OF SERVICE	LEVEL 1	LEVEL 2	REQUIRED MY AGED CARE REFERRAL
Hand rails & minor installations	Up to \$250 * subsidy towards materials and labour	Up to \$100* subsidy towards materials and labour	<i>Home modification</i>
Keysafe box	\$55 per keysafe with installation cost subsidised by program	\$65 per keysafe with installation cost subsidised by program	<i>Home modification or Home maintenance – minor home maintenance and repairs</i>
Major modifications	Up to \$350* subsidy towards materials and labour	Up to \$200* subsidy towards materials and labour	<i>Home modification</i>
Ramps	Up to \$450* subsidy towards materials and labour	Up to \$250* subsidy towards materials and labour	<i>Home modification</i>

Please Note: * Inclusive of GST

Community Shopping Bus

TYPE OF SERVICE	LEVEL 1	LEVEL 2
Community Shopping Bus	\$4 return trip	\$4 return trip
Out and About Tours	\$6 – refreshments and activity costs at own expense	\$6 – refreshments and activity costs at own expense

Please Note: There is no My Aged Care referral required for the Community Bus Program as this a fully funded Council Service.

Commonwealth Seniors Health Card Information for Self-Funded Retirees

The Commonwealth Seniors Health Card (CSHC) helps senior Australians with the cost of prescription medicines and other health services if you are of pension age but do not qualify for the Age Pension.

You can apply for the Commonwealth Seniors Health Card by phoning Centrelink on 13 23 00 or visiting your nearest Centrelink Customer Service Centre or via the Human Services website at:

<https://www.humanservices.gov.au/individuals/services/centrelink/commonwealth-seniors-health-card/claiming>

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Although funding for this home support program has been provided by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government.