South Australian
Food Safety Rating Scheme

Food Safety Rating Schemes are used as a way of informing consumers about the food safety practices of food service businesses such as hotels, restaurants and cafés. The Star Rating is calculated using the results of routine food safety inspections undertaken by local council Environmental Health Officers (EHOs).

Providing information about the food safety of these businesses is an important way of helping consumers to make informed choices about where they decide to purchase food.

Government
of South Australia

SA Health

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The SA Food Safety Rating Scheme (the Scheme) has been developed, in conjunction with industry, consumers and local government. After testing in a 12 month pilot the Scheme will now be released state wide, for any council to voluntarily participate in.

Food service businesses within volunteering council areas that achieve a high degree of compliance with Food Safety Standards at the time of the inspection will be awarded one of the following ratings:
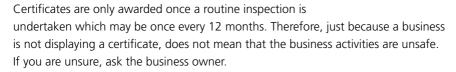
⭐⭐⭐⭐⭐   5 Stars – Excellent

⭐⭐⭐⭐   4 Stars – Very Good

⭐⭐⭐   3 Stars – Good

Businesses that do not meet the food safety standards in critical areas, and / or in many minor areas will not be awarded a Star Rating. These businesses will be asked to undertake work to resolve identified problems within a set timeframe (as per normal practices). Display of the Star Rating certificate is voluntary for businesses.
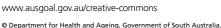
Not all food businesses are part of this Scheme and not all council areas are participating (the full list of councils are available on the SA Health website).

Certificates are only awarded once a routine inspection is undertaken which may be once every 12 months. Therefore, just because a business is not displaying a certificate, does not mean that the business activities are unsafe. If you are unsure, ask the business owner.

If you would like more information about this Scheme please visit our website www.sahealth.sa.gov.au/foodsafetyratingscheme, contact SA Health on health.FSRS@sa.gov.au or call (08) 8226 7100 or contact your local council environmental health team.

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