

# 2021/2022 Season Information

The 2020/21 season was certainly a challenging but rewarding one, the past 12 months has taught us many valuable lessons and provided great insight into how much our community values and supports our services. I commend the resilience of the staff working at the Centre but also extend a heartfelt thank you to our valued members and patrons who have been willing to trust us and have returned to using our services. It is also important that I recognise on behalf of the team the support of the facility, its services and staff by The City of Unley during this difficult time. The season despite working under restrictions that included, no ‘recreational swimming for an extended period, heavily reduced pool capacities, and an unscheduled closure in November must be celebrated as a great success. Growth has been experienced in all of program services and by Mays end will have experienced an overall decline in total average seasonal attendances of just 12%.

The booking system while at times acknowledged as cumbersome has worked extremely well. Ensuring a safe and steady flow of people visiting the facility and utilizing our services and has allowed our team to form closer relationships with our customers and put faces to names, something that automated gates do not allow. Our intention is to open next season with out the booking system in place, however this is something I can not promise and only time will tell. Regardless the system will sit in the background ready for re-introduction should conditions dictate the requirement. For the last 14 days of season you will have noticed we have reactivated the feedback mechanism on bookings, we appreciate your feedback and actively seek your ideas and input into improving our services for the future. **“Feedback is the breakfast of champions”** and gives us the opportunity to continuously improve.

As valued customers we like to provide as much information as we can about next season. Some details are yet to be formally approved (*Fees and Charges / Carnival Dates*) so please note all information provided within this handout is subject to some variation and should only be used as a guide.

## General Information and Program Dates

Opening Date: **Saturday September 18<sup>th</sup> 2021**

Closing Date: **Sunday May 29<sup>th</sup> 2022**

	<b>Commencement Date</b>	<b>Conclusion Date</b>
Aquarobics	Saturday 18 <sup>th</sup> Sept 2021	Saturday 28 <sup>th</sup> May 2022
Yoga	Wednesday 20 <sup>rd</sup> Oct 2021	Wednesday 13 <sup>th</sup> April 2022
Swim School – Spring Term	Monday 11 <sup>th</sup> Oct 2021	Sunday 12 <sup>th</sup> Dec 2021
Swim School – Summer Term	Monday 31 <sup>st</sup> Jan 2021	Monday 11 <sup>th</sup> Apr 2022
Birthday Parties	Saturday 25 <sup>st</sup> Sept 2021	Sunday 29 <sup>th</sup> Apr 2022
Private Lessons	Monday 20 <sup>th</sup> Sept 2021	Sunday 24 <sup>th</sup> Apr 2022

## Junior Pool design and upgrade

An exciting project currently being investigated and subject to formal budget approval in coming years is the capital replacement of the facility’s junior pools, these were built in 1964 and received a cosmetic upgrade (new tiles and joints) in 2003-04 but are now being ‘flagged’ for replacement. This project would see development of a concept design and detailed construction plan for the replacement of the junior pools at the facility. The projects approach will be aimed at best considering our community’s needs

By investigating two options, a like for like replacement of the current pools and a second option re-designing this area with some targeted improvements for programs and recreation. This design process will also ensure that City of Unley is best placed to receive any potential external grant funding that may become available in future years for the construction phase of this project.

### Proposed Fees and Charges

Season Passes	Price
Adult	\$535
Concession	\$405
Family (2 + 3)	\$1075

Multi Visit Passes	Price
Adult 10 Book	\$65.00
Adult 30 Book	\$167.00
Concession 10	\$55.00
Concession 30	\$140.00

Casual Entry	Price
Adult	\$8.00
Concession	\$6.50
Family	\$26.00
Child 6 – 15	\$6.50
Child 1 – 5	\$4.00
Child Under 12 Months	Free
Spectator	\$4.00
Supervising Adult	\$4.00

Age Friendly	Price
70-80 years	\$2.50
80-90 years	\$1.60
90-100 years	\$0.80

### Carnivals / Major Bookings

Over the past 17 seasons, the Unley Swimming Centre has become home to numerous school and club swimming carnivals. We make every effort to place carnivals on either a Monday or Friday, allowing our lap swimmers three consecutive days swimming without any major interruption. This system has been successful and will continue. On limited occasions events do occur on weekends, but all are advertised well in advance and are encouraged to be twilight bookings so swimming during the day is still possible.

Below is a schedule of the bookings that have been received to date for the 2021 / 2022 season. Please use this information as a guide only, noting that some changes may occur once we recommence in September. All confirmed and up to date bookings will be made available at the time of purchase of your next membership, so you can make an informed decision on what is best for you.

Day / Date	Event	Space Restrictions
Saturday 27 <sup>th</sup> November 2021	Carnival 12:30pm to 7:30pm	Entire Centre
Monday 29 <sup>th</sup> November 2021	Carnival 9:30am to 2:30pm	Entire Centre
Friday 3 <sup>rd</sup> December 2021	Carnival 9:00am to 2:30pm	Entire Centre
Monday 6 <sup>th</sup> December 2021	Carnival 9:00am to 12:30pm	Entire Centre
Fri 10 <sup>th</sup> December 2021	Carnival 9:30am to 1:30pm	Entire Centre

Fri 4 <sup>th</sup> February 2022	Carnival 9:00am to 3:00pm	Entire Centre
Fri 7 <sup>th</sup> February 2022	Carnival 9:30am-2:30pm	Entire Centre
Sat 12 <sup>th</sup> February 2022 Sun 13 <sup>th</sup> February 2022	MS Mighty Swim 12pm Sat to 12pm Sun	Main Pool
Fri 18 <sup>th</sup> February 2022	Carnival 9:00am to 2:00pm	Entire Centre
Mon 18 <sup>th</sup> March 2022	Carnival 10:00am to 2:30pm	Entire Centre
Fri 25 <sup>th</sup> March 2020	Carnival 9:00am to 1:30pm	Entire Centre

***Please note that even on days of scheduled bookings, we will still have lane space available prior or at the end of the scheduled booking noting bookings are subject to change on occasions.***

### **Off Season Key Projects (Subject to formal budget approval)**

Each season we undertake some maintenance projects to ensure things are kept in good working order for the future; this year's projects listed for budget approval are as follows:

**Lighting Upgrade (\$35,000):** On occasions you may have noticed the odd globe out on our light towers, it becomes a costly and complicated process to have these replaced and with age this is becoming a more common occurrence. Therefore, thinking for the future our lighting will be upgraded to LED lighting that is more cost energy efficient and cost effective and will reduce the need for significant ongoing maintenance.

**Kiosk Upgrades (\$6000):** Covid 19 and the booking system as well as our annual cash handling audit has identified that we may benefit from having a second till on busy occasions in the café. We will be working towards reconfiguring the café area to be a little more user friendly for the team and to make service in this area quicker and more efficient.

**Concrete restoration and change facilities minor works (\$8000):** We have noticed that a few area's around the main pool concrete deck need some restoration and resurfacing, this will occur during the winter months. In the change area's it is now time to replace all the rubber corking joints and repair any damaged tiles as well as conduct a full steam clean.

**Pool Cover winch (\$5000):** A background 'soldier' at the Centre is our main pool cover winder, this is an essential tool for the team and enables us to drag the main pool covers on and off each day. This machine is custom designed and will be replaced during this off season.

### **Off Season Correspondence**

All relevant information regarding the Centre and its operations for next season, including promotions and updated pricing will be sent to new customer database developed this season via our booking service, in early August. The council website [www.unley.sa.gov.au](http://www.unley.sa.gov.au) will be refreshed with next season's information during the first week of July.

If you would like more information regarding any of these projects, have further suggestions to improve our services please contact Nathan Byles, Centre Manager on (08) 8372 5456 or alternatively e-mail [nbyles@unley.sa.gov.au](mailto:nbyles@unley.sa.gov.au).

Once again thank you for your loyal patronage, we look forward to seeing you back again for the 2021/2022 Season.

**Thank you and have a great winter.**



**Nathan Byles**

**Manager Swim Centre**

Community and Cultural Centres

City of Unley

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[unley.sa.gov.au](http://unley.sa.gov.au)