

2022 / 2023 Season Information

The 2021/22 season came with its challenges but equally great reward as we navigated the ever-changing pandemic restrictions that moved us towards a much more ‘normal’ style of operation by mid-March. The past 12 months taught us many things and provided insight into how much our community values and supports our services.

The resilience of the team working at the Centre under trying conditions (particularly over the Christmas/January period and swim school term 1) is to be commended, while a heartfelt thank you goes to our valued customers and members who continue to trust us and utilise our services throughout the pandemic. Again, we operated the services under restriction until late March, however the season is to be celebrated as a great success. Our swim school provided lessons to a record number of enrolled participants; all our program numbers grew, and the facility welcomed 90,000 visitors, a growth of 14% from the previous season.

Mid-March marked a major step forward in pandemic management with the booking system replaced to the new capacity model of operation. Booking your visit to the centre is no longer required and the move made to a more self-monitored Covid Safe model of operation. This change saw the installation a new system called Skyfii that captures the facilities entry and exits automatically and provides a real time count of patrons onsite at the facility. This system allows for a maximum capacity to be placed on the facility set around programs, pool space availability, social distancing principles and safety requirements. Should this capacity be reached, no more access to the facility will be granted until another patron leaves the facility on a one in, one out basis. It is envisioned that this system will remain in place for the upcoming season and beyond, enabling us to set and control centre numbers and keep everyone as safe as possible.

During the season the facility underwent a planned financial control audit, aimed at looking at improving process efficiency and cash security. The outcomes of this audit will see improvements made over the winter period in this space. The changes will improve your customer experience and provide efficiencies for our staff and the facilities broader services. Advance notice is now provided to all customer that one major outcome of this project will be moving all of our services to a cashless mode of operation, ready for when we re-open in September.

As valued customers we aim to provide as much information as we can about the upcoming season in advance. Some details are yet to be formally approved (*Fees and Charges / Carnival Dates*) so please note all information provided within this handout is subject to some variation and should only be used as a guide.

General Information and Program Dates

Opening Date: **Saturday September 17th 2022**

Closing Date: **Sunday May 28th 2023**

	Commencement Date	Conclusion Date
Aquarobics	Saturday 17 th Sept 2022	Saturday 27 th May 2023
Yoga	Wednesday 19 th Oct 2022	Wednesday 12 th April 2023
Swim School – Spring Term	Monday 17 th Oct 2022	Sunday 18 th Dec 2022
Swim School – Summer Term	Monday 30 th Jan 2023	Thursday 6 th Apr 2023
Birthday Parties	Saturday 24 th Sept 2022	Sunday 23 rd Apr 2023
Private Lessons	Monday 19 th Sept 2022	Sunday 28 th May 2023

Proposed Fees and Charges (please note these are subject to endorsement and may change)

Season Passes	Price
Adult	\$560
Concession	\$420
Family (2 + 3)	\$1120

Multi Visit Passes	Price
Adult 10 Book	\$68.00
Adult 30 Book	\$174.00
Concession 10	\$57.00
Concession 30	\$145.00

Casual Entry	Price
Adult	\$8.30
Concession	\$6.80
Family	\$27.00
Child 6 – 15	\$6.80
Child 1 – 5	\$4.20
Child Under 12 Months	Free
Spectator	\$4.20
Supervising Adult	\$4.20

Age Friendly	Price
70-80 years	\$2.60
80-90 years	\$1.65
90-100 years	\$0.80

Off-Season Key Projects Each season we undertake some maintenance projects to ensure things are kept in good working order for the future. This year's projects listed for budget approval are as follows:

Centre Management System: During the off-season we are looking to secure a new software system to manage the facilities services, financial controls, security, record management and above all things improve the customer experience. This is a move away from our current processes and systems, consolidating them into one central interactive platform. For our customers it will provide direct access to our services and be attached to our current website. It is envisioned that you will be able book services (*as required*), purchase memberships (*including the recharge of cards*), make online payments and even set up a user profile to track your interactions with the facility. All the same passes and memberships will be available but with the added potential for passes to be valid for 12 months from the time of purchase and not just seasonally.

Junior Pool Design Update: Out for tender prior to June 30th is a project that will see the development of a concept design and detailed construction plan for the replacement of the facility's junior pools. This project is aimed at best considering our community's needs by investigating two options: a like for like replacement of the current pools and a second option re-designing this area with some targeted improvements for programs and recreation. The process will ensure that City of Unley is best placed to receive any potential external grant funding that may become available in future years for the construction phase of the project. It is hoped early in the new season these documents will be ready to present to Council for consideration.

Door Audit and Upgrade: You may have noticed several of the doors at the centre after heavily repeated use have started to become hard to use. A project has already begun auditing all doors at the centre and repairing as required, including new locking mechanisms, hinges, seals, and handles. Another improvement will be the installation of a much more user-friendly automatic door on our disability access change area, promoting more independent access potential for all patrons.

Main Pool Pump Refurbishment: The heart of any good swimming Centre is its circulation system; our facility has four high volume Variable Speed Drive pumps (the envy of many other facilities). These pumps really are the reason our pool water is always clean and recovers so well after heavy use, having the capacity to turn over the entire pool water volume in just 2 hours (3 times quicker than is legally required). This winter we will be ensuring these pumps remain in top working order well into the future by refurbishing, replacing, or upgrading them as is required.

Carnivals / Major Bookings

The Unley Swimming Centre is home to numerous school and club swimming carnivals. We make every effort to place carnivals on either a Monday or Friday, allowing our lap swimmers three consecutive days swimming without any major interruption. This system has been successful and will continue for the 2022 / 2023 season. On limited occasions events do occur on weekends, but all are advertised well in advance and are encouraged to be twilight bookings so swimming during the day is still possible.

Below is a schedule of the bookings that have been received to date for the 2022 / 2023 season. Please use this information as a guide only, noting that some changes may occur once we recommence in September. All confirmed and up to date bookings will be made available at the time of purchase of your next membership, so you can make an informed decision on what is best for you.

Day / Date	Event	Space Restrictions
Friday 28 th October 2022	Carnival 9:30am to 2:30pm	Entire Centre
Monday 5 th December 2022	Carnival 9:30am to 2:30pm	Entire Centre
Friday 9 th December 2022	Carnival 9:00am to 2:30pm	Entire Centre
Monday 12 th December 2022	Carnival 9:30am to 12:30pm	Entire Centre
Fri 16 th December 2022	Carnival 9:30am to 1:30pm	Entire Centre
Fri 3 rd February 2023	Carnival 9:00am to 3:00pm	Entire Centre
Mon 6 th February 2023	Carnival 9:30am to 2:30pm	Entire Centre
Sat 11 th February 2023 Sun 12 th February 2023	MS Mighty Swim 12pm Sat to 12pm Sun	Main Pool
Fri 24 th February 2023	Carnival 9:00am to 2:00pm	Entire Centre
Mon 20 th March 2023	Carnival 9:00am to 12:00pm	Entire Centre
Fri 24 th March 2023	Carnival 10:00am to 2:30pm	Entire Centre

Please note that even on days of scheduled bookings, we will still have lane space available prior or at the end of the scheduled booking noting bookings are subject to change on occasions.



Off-Season Correspondence

All relevant information regarding the Centre and its operations for next season, including promotions and updated pricing will be sent to our members database in early August. The Council website www.unley.sa.gov.au will be refreshed with next season's information during the first week of July.

If you would like more information regarding any of these projects, have further suggestions to improve our services please contact Nathan Byles, Centre Manager on (08) 8372 5456 or alternatively e-mail nbyles@unley.sa.gov.au.

Once again thank you for your loyal patronage, we look forward to seeing you back again for the 2022 / 2023 Season.

Thank you and have a great winter.



Nathan Byles

Manager Swim Centre

Community and Cultural Centres

City of Unley

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