

## 2022/2023 END OF SEASON NEWSLETTER



# CRAIG SOLOMON

ACTING SWIMMING CENTRE MANAGER

The 2022 / 2023 season can best be described as a season of change. One that resulted in new opportunities, along with a chance to review, adapt and reflect.

The season started with the

implementation of our new Active World membership portal, which moved membership payments and the booking of programs online.

We then saw the departure of long standing, experienced staff members, many of which have been a part of the Unley Swimming Centre family for over a decade.

These changes provided challenges for the Swimming Centre team, but with the support and understanding of our valuable patrons, we were able to run another highquality season, something the Unley Swimming Centre is renowned for.

Even with the less than favorable weather experienced this season, we have still seen significant growth in both our membership numbers and the number of participants in our Learn to Swim program. It is this growth that highlights how much our community values and supports our services.

#### **OFF SEASON KEY PROJECTS**

During the off season each year, we undertake a number of key maintenance projects to ensure things around the Centre are kept in good working order for future seasons.

This year's projects listed for budget approval are:

- Main pool thermal cover replacement
- Pool pump control system upgrade
- Balance tank maintenance
- Poolside concrete repairs

Each of these projects will assist the team to provide the best possible facility for you to enjoy for seasons to come.



The team will also be working on several smaller projects to help improve our patron's experience whilst at the Centre.

A refinement of the Active World membership platform will occur, implementing new features as well as updating instruction manuals to assist in ease of use.

The development of better feedback avenues for patrons is underway to help assist us in the review and adjustment of our programs and processes.

We will also be launching an expression of interest (EOI) recruitment campaign, as we look to find high quality candidates to join the Unley Swimming Centre team for the upcoming 2023 / 2024 season.

The campaign will include advertising across social media, various council facilities and through our customer databases.

Keep an eye out and please pass on to anyone looking to join our fantastic team.



### 2023 / 2024 PROPOSED FEES AND CHARGES

# \*Please note that the listed prices are subject to endorsement and may change.

SEASON PASSES	PRICE		
Adult	\$ 570		
Concession	\$ 430		
Family (2 adults / 3 kids)	\$ 1140		

MULTI VISIT PASSES	PRICE
Adult 10 Visit	\$ 70
Adult 30 Visit	\$ 180
Concession 10 Visit	\$ 60
Concession 30 Visit	\$ 150

AGE FRIENDLY 10 PASS	PRICE
70 – 79 years	\$ 27.00
80 – 89 years	\$ 17.00
90 – 99 years	\$ 9.00
100 + years	FREE

CASUAL ENTRY PRICES	PRICE		
Adult	\$ 8.50		
Concession	\$ 7.00		
Family (2 adults / 3 kids)	\$ 28.00		
Child 6 – 15	\$ 7.00		
Child 1 – 5	\$ 4.20		
Child Under 12 months	FREE		
Spectator	\$ 4.20		
Supervising Adult	\$ 4.20		





### **GENERAL INFORMATION AND PROGRAM DATES**

Opening Date: Saturday September 16<sup>th</sup> 2023

Closing Date: Sunday May 26<sup>th</sup> 2024

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		QUA	
	Saturday	Saturday	
	16 <sup>th</sup> Sept 2023	25 <sup>th</sup> May 2024	
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	VO	OGA	
	Wednesday	Wednesday	
			-
	18 <sup>th</sup> Oct 2023	10 <sup>th</sup> April 2024	
SILL COST COLUMN			
	SWIMS	SCHOOL	
	SPRIN	G TERM	
	Monday	Sunday	
	16 <sup>th</sup> Oct 2023	17 <sup>th</sup> Dec 2023	
	SUMME	ER TERM	
	Monday	Monday	
	29 <sup>th</sup> Jan 2024	8 <sup>th</sup> Apr 2024	
	ВІВТИПА	Y PARTIES	
	Saturday	Sunday	
	23 <sup>rd</sup> Sept 2023	21 <sup>st</sup> Apr 2024	
		- · · · P· - • - ·	
	PRIVATE Monday	LESSONS Sunday	
	16 <sup>th</sup> Sept 2023	26 <sup>th</sup> May 2024	
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### **CARNIVALS AND MAJOR BOOKINGS**

The Unley Swimming Centre is home to numerous school and club swimming carnivals. We make every effort to place carnivals on a Monday or Friday, allowing our lap swimmers three consecutive days swimming without any major interruption. Limited events do occur on weekends, but all are advertised well in advance.

Below is a schedule of the bookings that have been received to date for the 2023 / 2024 season. Please use this information as a guide only, noting that some changes may occur once we recommence in September. All confirmed and bookings will be made available at the time of purchase of your membership, so you can make an informed decision on what is best for you.

DAY / DATE	EVENT	SPACE RESTRICTIONS
Saturday 25th November 2023	Carnival	Entire Centre
Friday 1 <sup>st</sup> December 2023	Carnival	Entire Centre
Monday 4 <sup>th</sup> December 2023	Carnival	Entire Centre
Friday 8 <sup>th</sup> December 2023	Carnival	Entire Centre
Monday 11 <sup>th</sup> December 2023	Carnival	Entire Centre
Friday 15 <sup>th</sup> December 2023	Recreation Day	Entire Centre
Friday 2 <sup>nd</sup> February 2024	Carnival	Entire Centre
Sat 10 <sup>th</sup> February 2024 Sun 11 <sup>th</sup> February 2024	MS Mighty Swim	Main Pool
Friday 16 <sup>th</sup> February 2024	Carnival	Entire Centre
Friday 23 <sup>rd</sup> February 2024	Carnival	Entire Centre
Monday 18 <sup>th</sup> March 2024	Carnival	Entire Centre
Friday 22 <sup>nd</sup> March 2024	Carnival	Entire Centre

### **OFF SEASON CORRESPONDENCE**

All relevant information regarding the Centre and its operation next season, including promotions and confirmed pricing, will be sent to our members database in early August.

The Council website <u>www.unley.sa.gov.au</u> will also be refreshed with next season's information during the first week of July. Please check there as your first reference point for all information regarding the 2023 / 2024 season.

### **UNLEY CONNECT**

The City of Unley is also launching a new campaign called 'Unley Connect' which is designed to allow members of the community to find out what's happening in your city and receive Council news on the topics that interest you.

An email will be sent to all Unley Swimming Centre members regarding this new campaign shortly.



If you would like more information regarding any of these projects or have any suggestions on how we can improve our service, please contact Craig Solomon, Acting Centre Manager on (08) 8372 5456 or alternatively <u>csolomon@unley.sa.gov.au</u>.

Thank you for your loyal patronage this season, and we look forward to seeing you all back again soon for the 2023 / 2024 Season.

Regards,

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