



2022/2023 PATRON NEWSLETTER



NATHAN BYLES
SWIMMING CENTRE
MANAGER

Saturday 17 September sees the gates re-opening at the Unley Swimming Centre for the 2022 / 2023 season. To provide the same consistent quality, warm and clean water, friendly service, and facilities you have become accustomed to.

After a challenging few years of operation, the 2022 / 2023 season will move towards a much more 'normal' pre-pandemic delivery of our services.

We will continue to have 'balanced' controls in place for your safety and to ensure the facility is operating as efficiently as possible whilst ensuring we meet all legislative requirements and set a socially responsible example for our community.

The operating procedures in place when we closed this year in May will remain in place. We are operating under a capacity model of operation, representing a move to a more self-monitored Covid Safe model of operation, entries to and from the centre are now captured automatically with a real time count of patrons onsite.

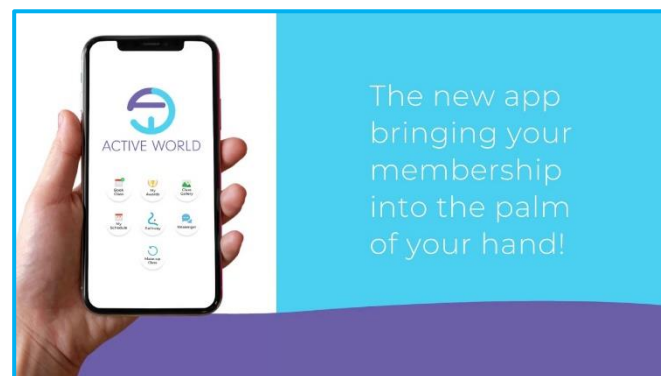
This system allows us to set a maximum capacity on operations around programs, pool space availability, social distancing principles and other safety requirements. Should this capacity be reached, no

more access to the facility will be granted until another patron leaves the facility on a one in, one out basis. This system will now likely remain in place on a permanent basis.

OFF SEASON KEY PROJECTS

CENTRE MANAGEMENT SYSTEM

Active World is coming!



A significant but very exciting change to our service is coming this season. We have purchased and are in the process of installing a new Centre Management Software platform.

This sees a shift away from our largely paper based processes that will consolidate our services into one central interactive platform for management and members.

For you, our customers, this will provide direct access to our services via your smart phone or home computer. Memberships will now move online (*no more handwritten forms*), and you will be able book

services, make online payments and even set up a user profile to track your interactions with our facility.

All the same passes and memberships remain available, however based on your much valued feedback and via the introduction of this system, all forms of memberships will now remain **valid for a period of 12 months from the time of purchase**, as opposed to being seasonal.

Physical passes (cards) will be available this year, however in future season passes will no longer be required to access the facility as patrons will be able to use their phones each time, they visit the Centre. This will reduce our carbon footprint and helps to lower operating costs moving forward.

We do acknowledge some big changes are coming and like with all new things we do anticipate some change opposition and initial teething issues; however, we thank you in advance for your patience whilst we make and refine these changes. Staff will be on hand to actively educate and assist everyone while this transition occurs.

We are committed to actively advertising and educating everyone on the new platform as soon as we can. This will occur and be available on our social pages from early September. In the meantime, we request your patience until this information is released (*noting this is new to us also*). This change is aimed at making your membership experience even better now and for the future.

CASHLESS ENVIRONMENT

We will be actively seeking your support in creating a far more 'cashless' environment at the Swimming Centre, the facility to become almost completely cashless by January 2023.

MAIN POOL PUMP REFURBISHMENT

The heart of any good swimming Centre is its circulation system and driving this system are four Variable Speed Drive pumps (*the envy of many other facilities*).

These pumps are the reason our pool water is always clean and recovers well after heavy use. They give us the capacity to turn over the entire main pool water

volume in just 2 hours (*3 times quicker than is legally required*).

This winter we took the opportunity to replace these pumps, safeguarding these assets hopefully for a further 18 seasons to come.

DOOR AUDIT AND UPGRADE

A full audit of all doors at the centre has occurred with repairs taking place as required. We have replaced locking mechanisms, hinges, seals, and handles to assist patrons at the Centre.

Another exciting part of this audit is the installation of a much more user-friendly automatic door on our disability access change facility, promoting more independent access potential for all patrons. This upgrade will take place once the season has commenced.



JUNIOR POOL DESIGN UPDATE



During this winter we went out for tender on development of a concept design and detailed construction plan for the replacement of the facility's junior pools.

This project is aimed at best considering our community's needs by investigating two options: a like for like replacement of the current pools and a second option re-designing this area with some targeted improvements for programs and recreation.

Tenders for this project have been received and reviewed and now further advice is being sought from key parties within council on how this project is to proceed.

EARLY BIRD SEASON PASS SPECIAL

Come to the centre in person between the hours of 2:30pm to 6:30pm on either Thursday 15 September or Friday 16 September to receive a 10% discount off the purchase of your season pass for the 2022-23 season.

This will be the only opportunity to receive discount so get in early to reap the reward.

This offer will only be valid during the two days advertised and only when passes are purchased in person at the centre.

Please note this discount only applies to season passes and not multi visit passes and will only be offered for the two days of the promotion.

FEES AND CHARGES

SEASON PASSES	PRICE
Adult	\$ 560
Concession	\$ 420
Family (2 adults / 3 kids)	\$ 1120

MULTI VISIT PASSES	PRICE
Adult 10 Visit	\$ 68
Adult 30 Visit	\$ 174
Concession 10 Visit	\$ 57
Concession 30 Visit	\$ 145

AGE FRIENDLY 10 PASS	PRICE
70 – 79 years	\$ 26.00
80 – 89 years	\$ 16.50
90 – 99 years	\$ 8.00
100 + years	FREE

CASUAL PRICES	PRICE
Adult	\$ 8.30
Concession	\$ 6.80
Family (2 adults / 3 kids)	\$ 27.00
Child 6 – 15	\$ 6.80
Child 1 – 5	\$ 4.20
Child Under 12 months	FREE
Spectator	\$ 4.20
Supervising Adult	\$ 4.20



GENERAL INFORMATION AND PROGRAM DATES

Opening Date: **Saturday September 17th 2022**

Closing Date: **Sunday May 28th 2023**



START DATE

FINISH DATE

AQUA

Saturday
17th Sept 2022

Saturday
27th May 2023

YOGA

Wednesday
19th Oct 2022

Wednesday
12th April 2023



SWIM SCHOOL SPRING TERM

Monday
17th Oct 2022

Sunday
18th Dec 2022

SUMMER TERM

Monday
30th Jan 2023

Thursday
6th Apr 2023

BIRTHDAY PARTIES

Saturday
24th Sept 2022

Sunday
23rd Apr 2023



PRIVATE LESSONS

Monday
19th Sept 2022

Sunday
28th May 2023

CARNIVALS AND MAJOR BOOKINGS

The Unley Swimming Centre is home to numerous school and club swimming carnivals. We make every effort to place carnivals on a Monday or Friday, allowing our lap swimmers three consecutive days swimming without any major interruption. Limited events do occur on weekends, but all are advertised well in advance and are encouraged to be twilight bookings so swimming during the day is still possible.

Below is a schedule of the bookings that have been received to date for the 2022 / 2023 season. Please use this information as a guide only, noting that some changes may occur once we recommence in September. All confirmed and bookings will be made available at the time of purchase of your membership, so you can make an informed decision on what is best for you.

DAY / DATE	EVENT	SPACE RESTRICTIONS
Friday 28 October 2022	Carnival 9:30am to 2:30pm	Entire Centre
Monday 5 December 2022	Carnival 9:30am to 2:30pm	Entire Centre
Friday 9 th December 2022	Carnival 9:00am to 2:30pm	Entire Centre
Monday 12 th December 2022	Carnival 9:30am to 12:30pm	Entire Centre
Fri 16 th December 2022	Carnival 9:30am to 1:30pm	Entire Centre
Fri 3 rd February 2023	Carnival 9:00am to 3:00pm	Entire Centre
Mon 6 th February 2023	Carnival 9:30am to 2:30pm	Entire Centre
Sat 11 th February 2023 Sun 12 th February 2023	MS Mighty Swim 12pm Sat to 12pm Sun	Main Pool
Fri 24 th February 2023	Carnival 9:00am to 2:00pm	Entire Centre
Mon 20 th March 2023	Carnival 9:00am to 12:00pm	Entire Centre
Fri 24 th March 2023	Carnival 10:00am to 2:30pm	Entire Centre

Please note that even on days of scheduled bookings, we will still have lane space available prior or at the end of the scheduled booking noting bookings are subject to change on occasions.

The Council website www.unley.sa.gov.au is now refreshed with this season's information.

If you would like more information regarding any of these projects, further suggestions to improve please contact Nathan Byles, Centre Manager on (08) 8372 5456 or alternatively nbyles@unley.sa.gov.au.

Thank you for your loyal patronage, we look forward to seeing you back soon.



Nathan Byles

Manager Swim Centre

Community and Cultural Centres

City of Unley

P: (08) 83725456 | M: 0407 765240

unley.sa.gov.au

**UNLEY
SWIMMING
CENTRE**

Ph 8372 5456 | Ethel St, Forestville | unley.sa.gov.au

THE CITY of
Unley