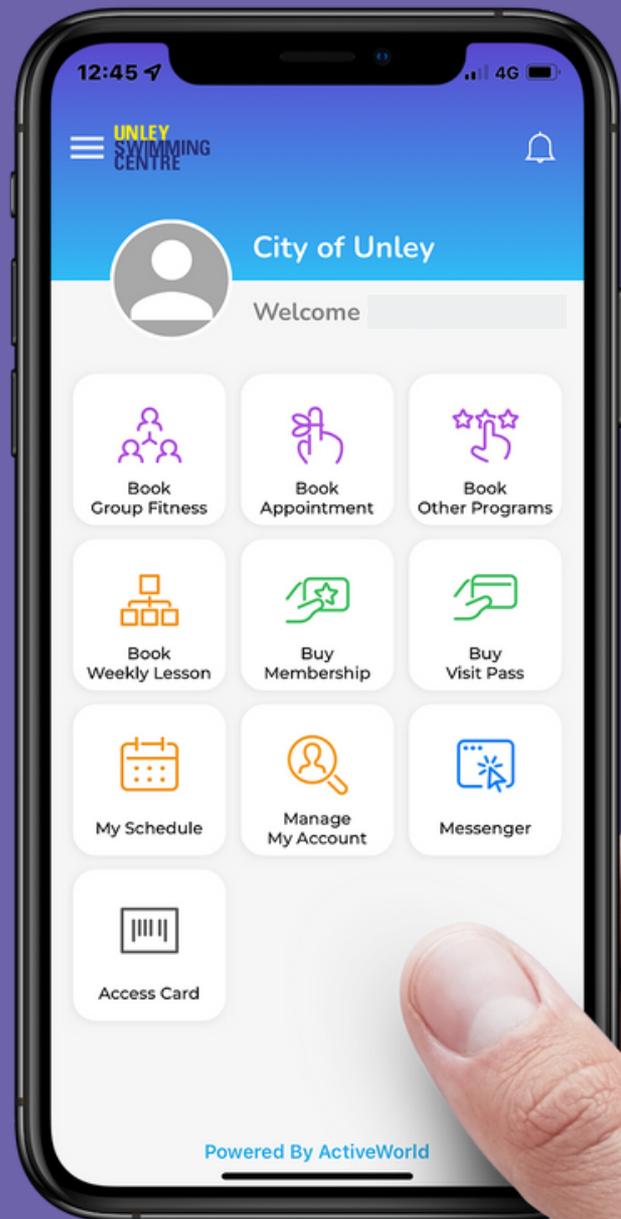


# ACTIVE WORLD IS NOW LIVE!

THE APP THAT  
PLACES YOUR  
MEMBERSHIP  
INTO THE PALM  
OF YOUR  
HAND!



UNLEY  
SWIMMING  
CENTRE

THE CITY of  
*Unley*

  
ACTIVE WORLD

# GETTING STARTED WITH ACTIVE WORLD

Active World is our new membership portal designed to assist you in accessing our group fitness programs.

Every participant in our group fitness programs will need to create a customer profile within Active World prior to participating in their first session.

For those customers who are savvy with modern technology, this can be completed within the Active World app on your smart phone.

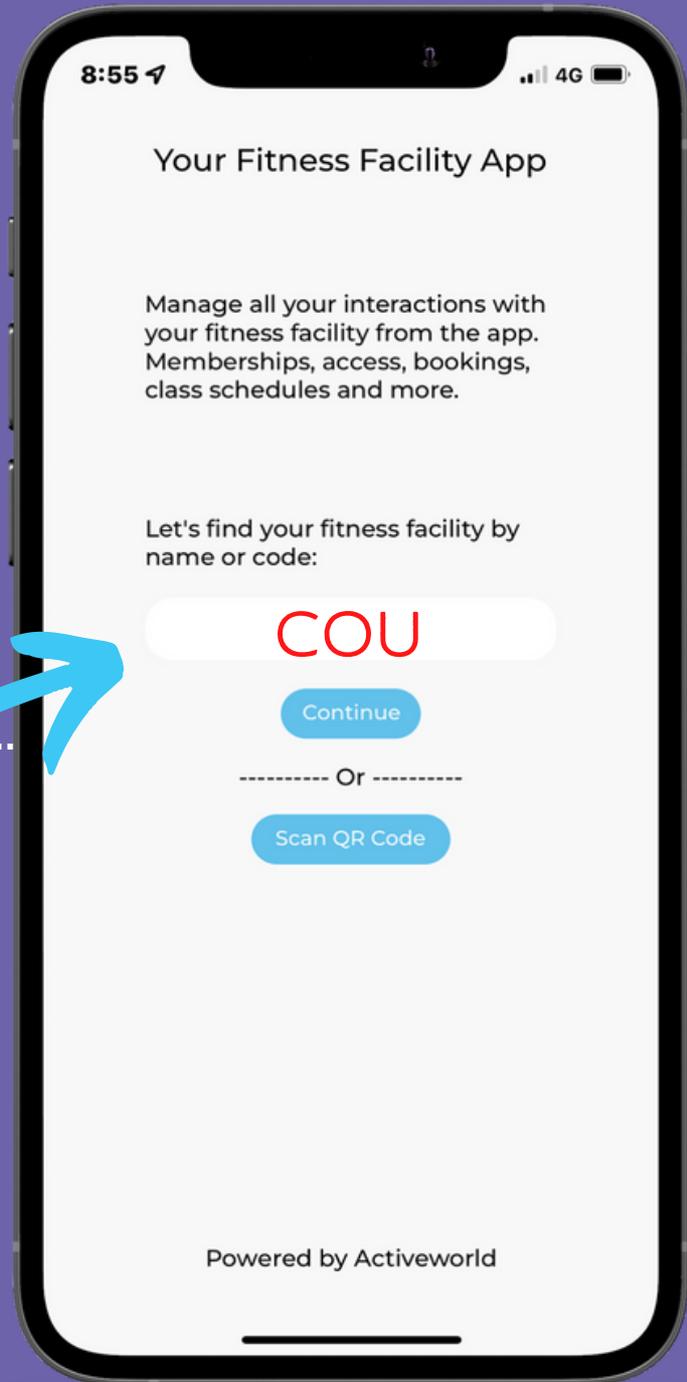
For those customers who have issues using a smart device, don't fear, we can still assist you with this process in person at the Centre.

The following information will help assist you to navigate the process within Active World, from profile creation through to booking sessions and paying for passes.

# HOW TO CREATE A CUSTOMER PROFILE

## STEP ONE

DOWNLOAD THE ACTIVE WORLD APP FROM THE APP STORE OR GOOGLE PLAY.



## STEP TWO

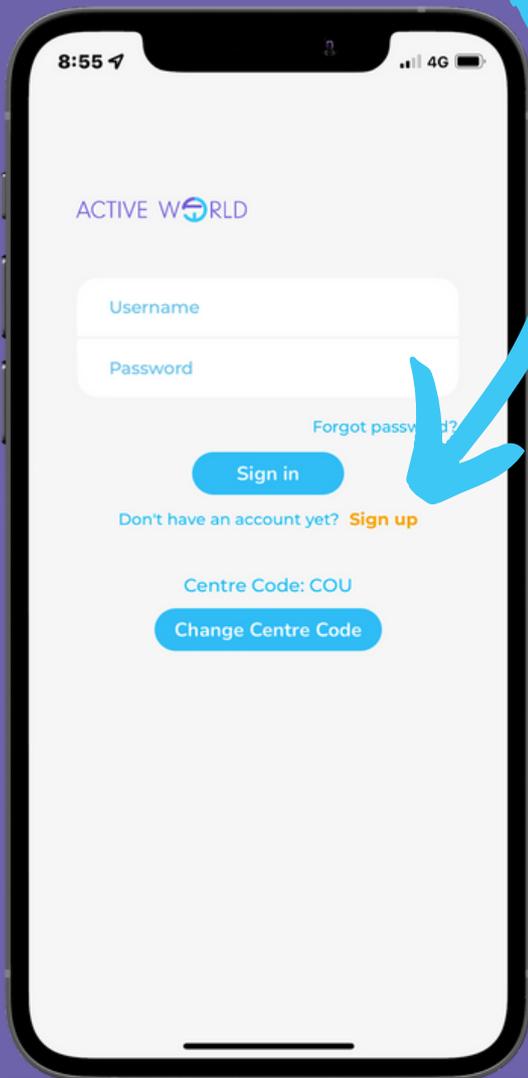
ENTER THE FACILITY CODE:

COU

# HOW TO CREATE A CUSTOMER PROFILE

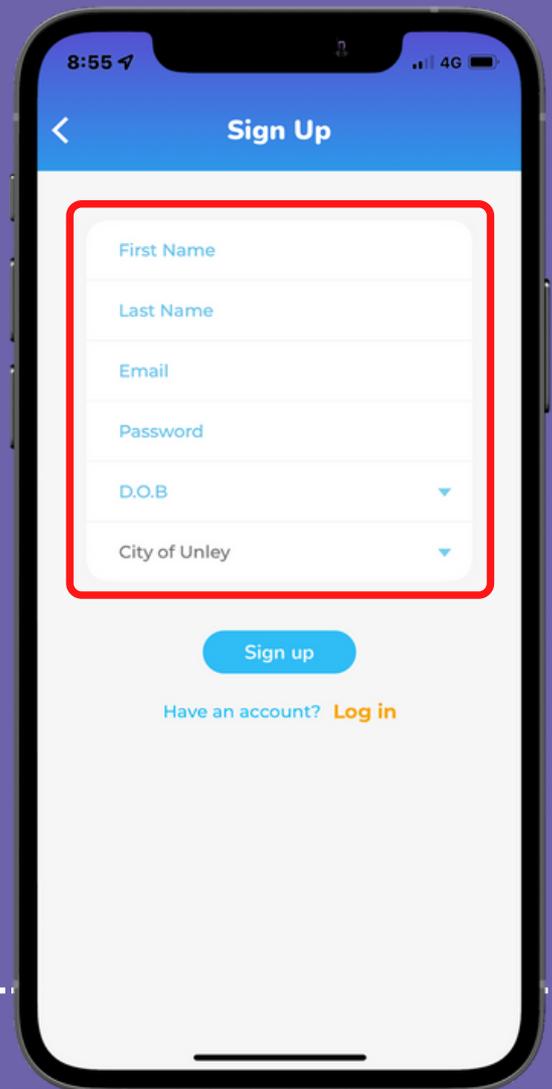
## STEP THREE

SELECT "SIGN UP" TO  
CREATE YOUR  
ACCOUNT



## STEP FOUR

COMPLETE YOUR  
DETAILS AND SELECT  
"SIGN UP"



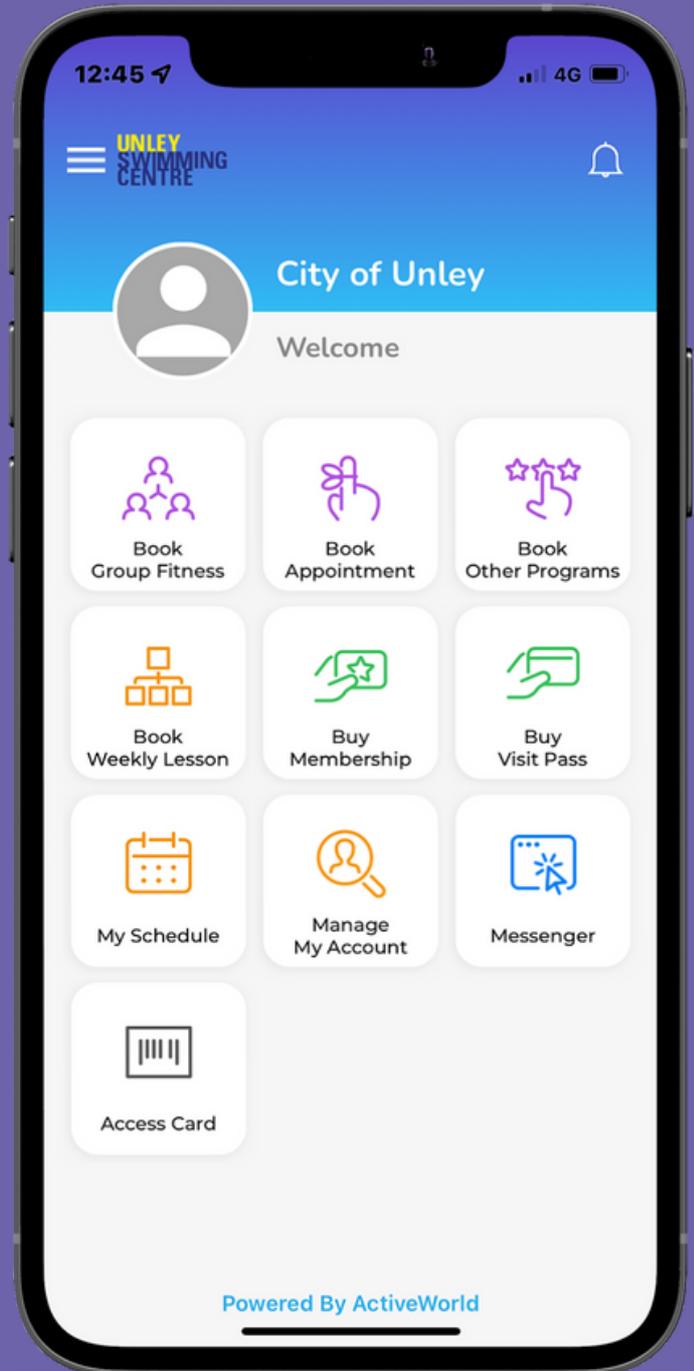
# HOW TO CREATE A CUSTOMER PROFILE

CONGRATULATIONS!

YOU ARE NOW REGISTERED WITH THE

**UNLEY  
SWIMMING  
CENTRE**

THE NEXT STEP IS TO DECIDE ON YOUR PREFERRED METHOD OF PURCHASE FOR YOUR GROUP FITNESS SESSIONS



**UNLEY  
SWIMMING  
CENTRE**

THE CITY of  
*Unley*

  
ACTIVE WORLD

# GROUP FITNESS PAYMENT OPTIONS

We have two options available for customers to pay for their Group Fitness sessions.

## CASUAL PAYMENT

Paid either via the app (Credit Card) or in person at the Centre.

## 10 VISIT GROUP FITNESS PASS

Paid either via the app (Credit Card) or in person at the Centre.

Before you decide on which method of payment is best for you, it is important to note that:

- All sessions require pre-booking before arriving at the Centre
- At the time of booking, payment is required.

# BUY A GROUP FITNESS VISIT PASS ONLINE

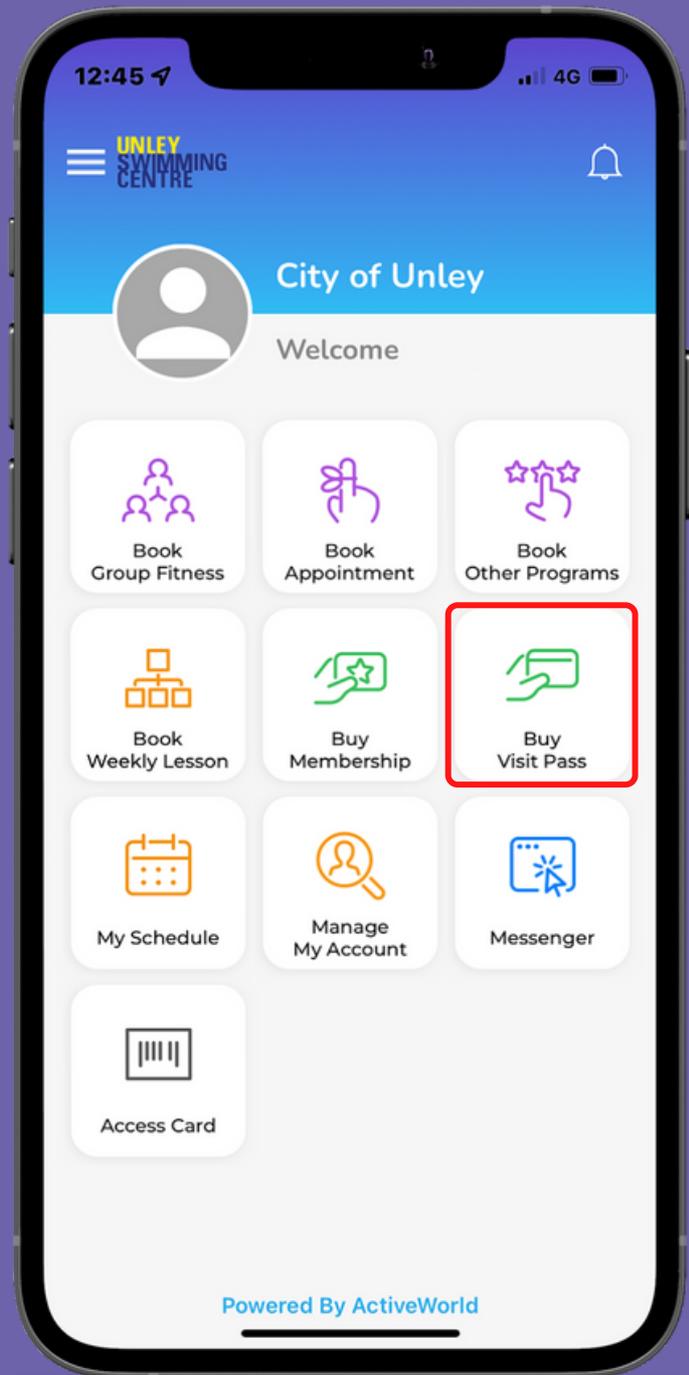
PURCHASING YOUR GROUP FITNESS VISIT PASS IS NOW EVEN EASIER WITH ACTIVE WORLD.

ALL YOU NEED IS YOUR PHONE AND YOUR CREDIT CARD AND YOU ARE SET.

OPEN YOUR ACTIVE WORLD APP ON YOUR PHONE

.....

SELECT  
"BUY VISIT PASS"  
AND FOLLOW THE  
PROMPTS.



# BUY A GROUP FITNESS VISIT PASS ONLINE

SELECT THE MEMBER THAT THE PASS IS INTENDED FOR

---

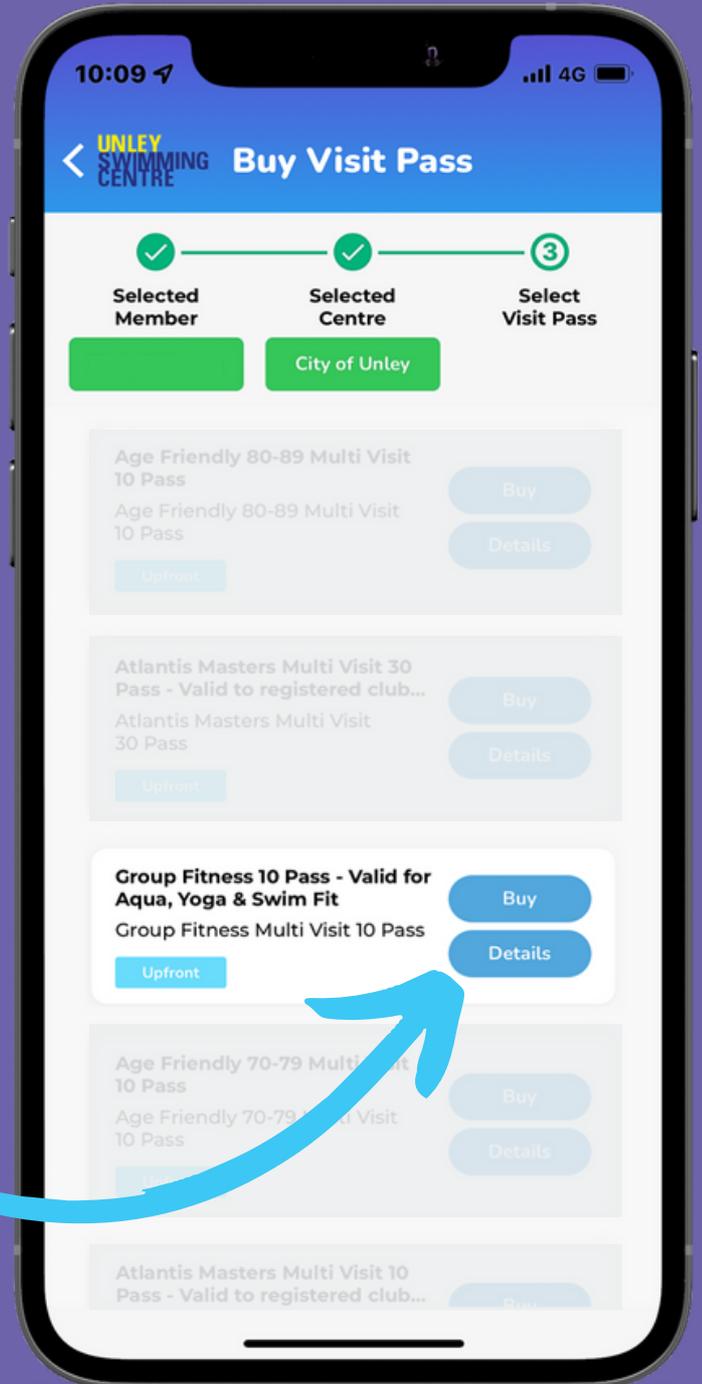
SELECT THE CENTRE

---

SELECT THE GROUP FITNESS CATEGORY

---

REMEMBER TO READ THE DETAILS OF THE PASS PRIOR TO PURCHASE.



# BUY A GROUP FITNESS VISIT PASS ONLINE

SELECT THE MEMBERSHIP TYPE:

ADULT

...

CONCESSION

(MUST HAVE A CONCESSION CARD)

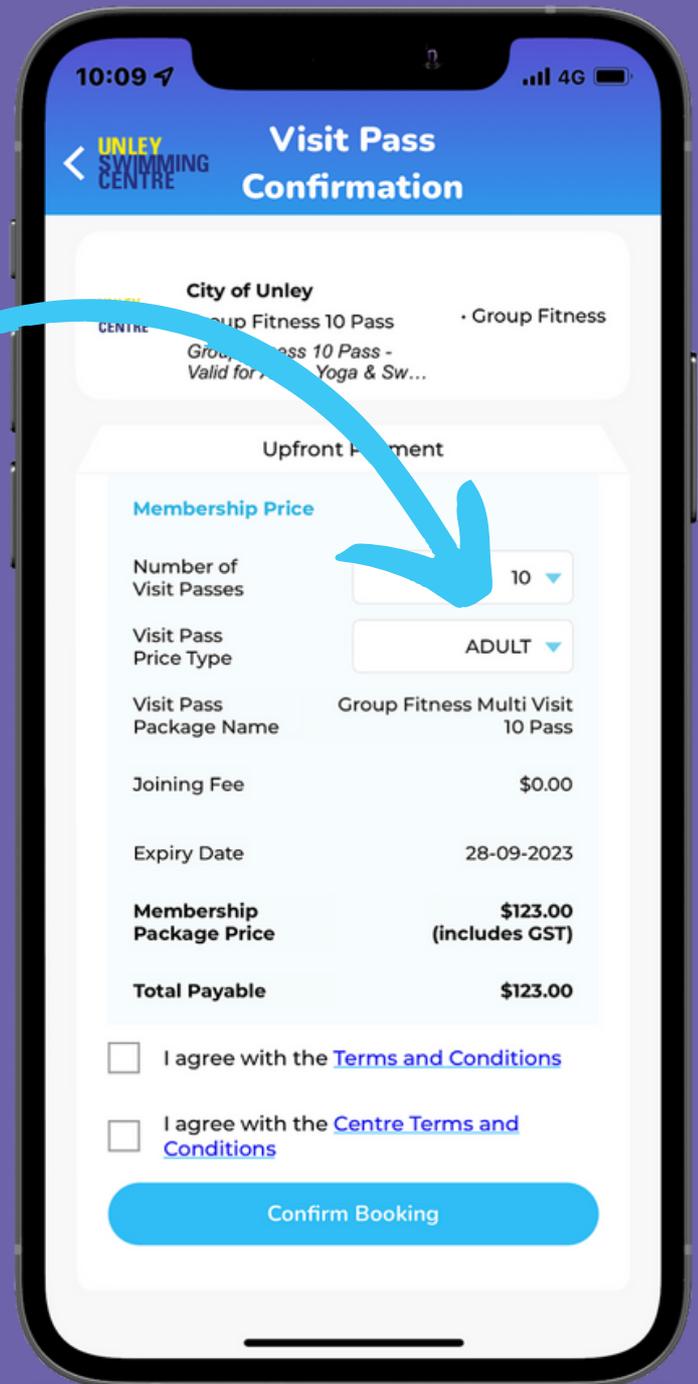
...

SEASON PASS HOLDER

(MUST HAVE A SEASON PASS)

READ AND ACCEPT THE TERMS AND CONDITIONS OF THE PASS AND OF THE CENTRE

CONFIRM YOUR PURCHASE



# BUY A GROUP FITNESS VISIT PASS ONLINE

ALL ONLINE PURCHASES  
ARE PAID VIA  
CREDIT CARD THROUGH  
OUR PAYMENT  
PROVIDER, STRIPE.

ENTER YOUR:  
CREDIT CARD NUMBER

...

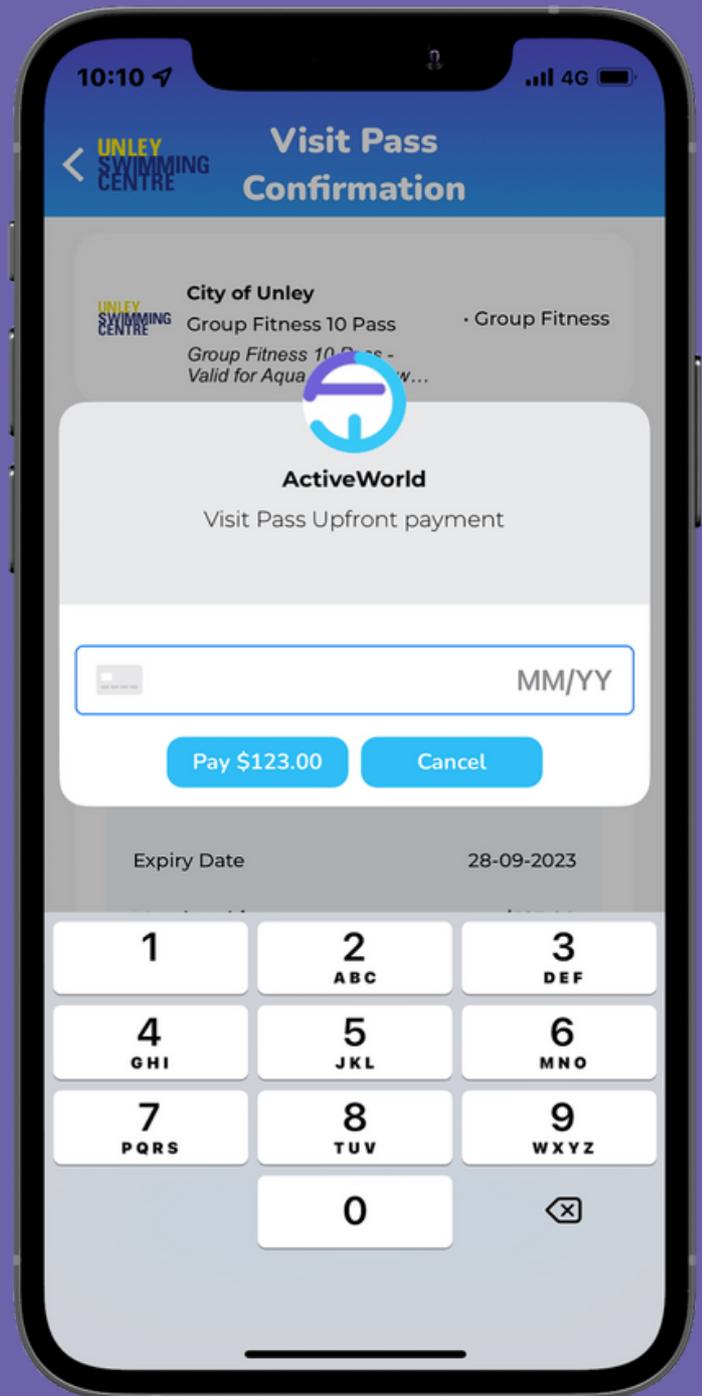
EXPIRY DATE

...

CVC NUMBER

.....

SELECT PAY AND YOUR  
MEMBERSHIP WILL BE  
ADDED TO YOUR  
ACCOUNT



# BOOKING A GROUP FITNESS SESSION

As mentioned previously, all Group Fitness sessions must be pre-booked prior to arriving at the Centre as sessions are capped dependent on space restrictions.

The preferred method of booking into a session is via the Active World app, but sessions can also be booked over the phone for customers who hold an active Group Fitness pass.

At the time of booking, payment is required in order to confirm your place within a session.

- Group Fitness pass holders can use 1 visit per session booked.
- Casual bookings can pay on the app via their credit card only.
- Season Pass holders can pay on the app via their credit card at the discounted rate.

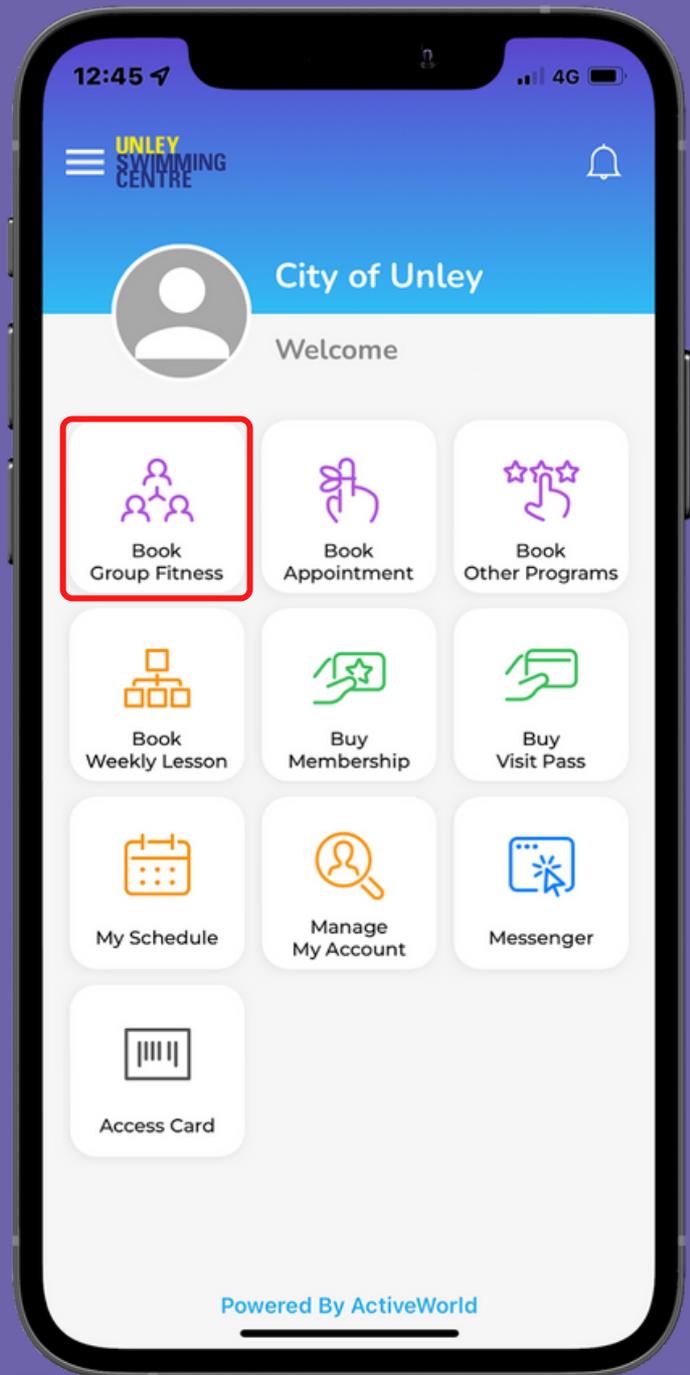
# BOOKING YOUR GROUP FITNESS SESSION ONLINE

BOOKING YOUR GROUP FITNESS SESSIONS IS NOW EVEN EASIER WITH ACTIVE WORLD.

OPEN YOUR ACTIVE WORLD APP ON YOUR PHONE

.....

SELECT  
"BOOK GROUP FITNESS"  
AND FOLLOW THE  
PROMPTS.



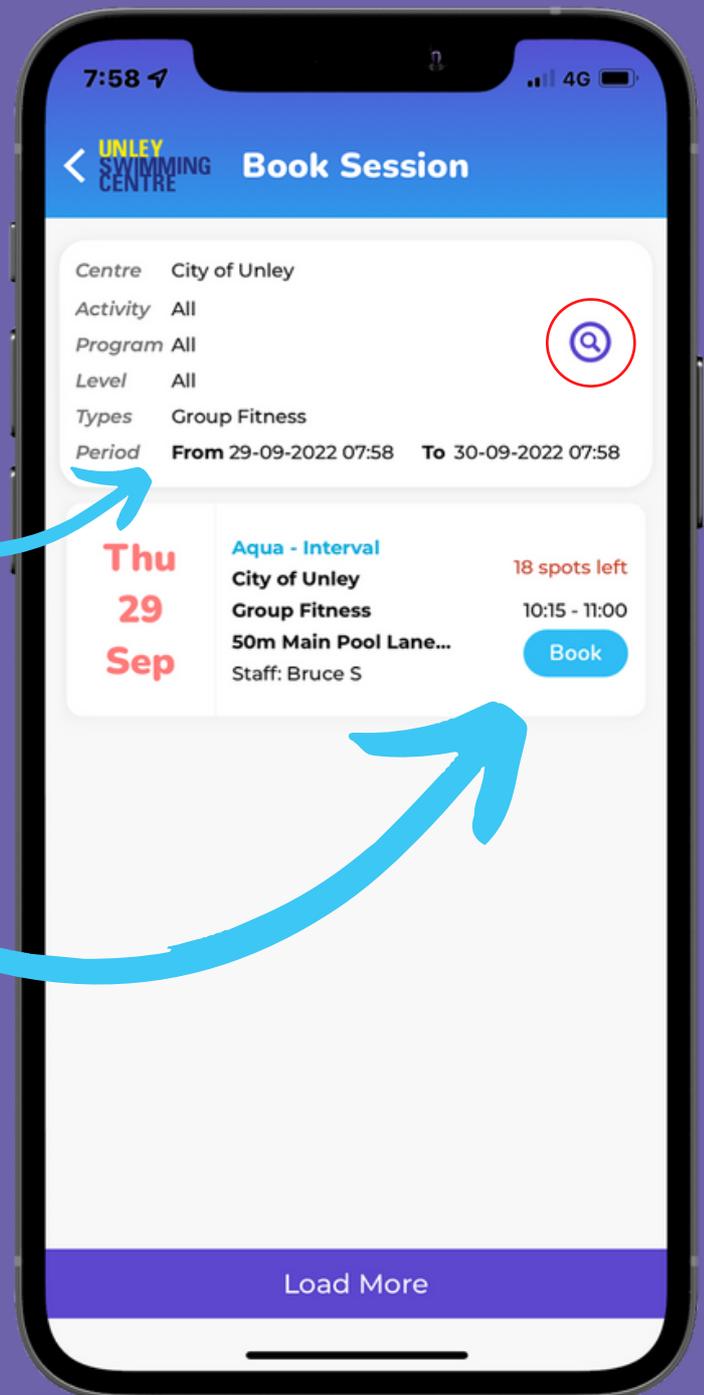
# BOOKING YOUR GROUP FITNESS SESSION ONLINE

CHOOSE WHICH SESSION YOU WOULD LIKE TO BOOK

ONLY SESSIONS THAT FALL WITHIN THE LISTED PERIOD WILL SHOW ON THIS SCREEN

IF THE SESSION YOU WANT IS LISTED, SELECT "BOOK" AND FOLLOW THE PROMPTS.

IF NOT, SELECT THE MAGNIFYING GLASS TO SEARCH FOR OTHER SESSIONS



# BOOKING YOUR GROUP FITNESS SESSION ONLINE

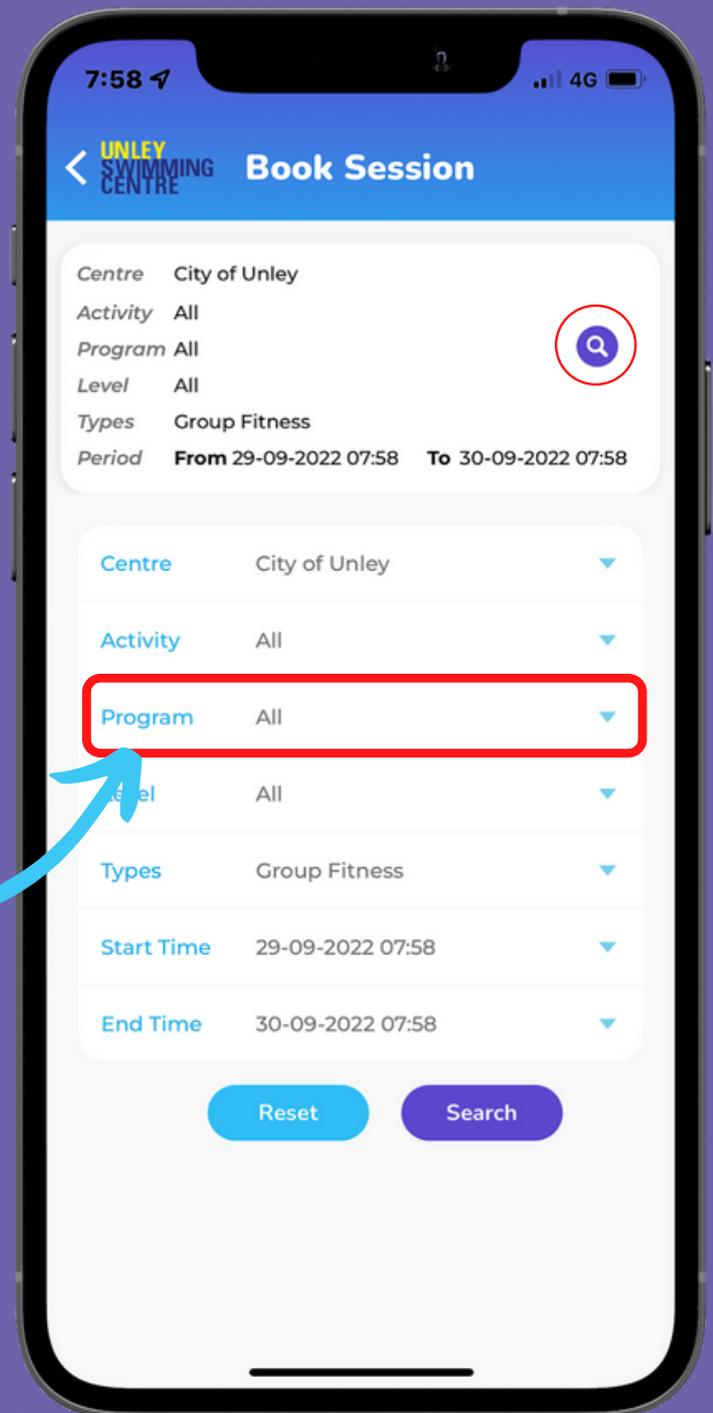
THE SEARCH FUNCTION WILL ALLOW YOU TO FIND DIFFERENT GROUP FITNESS PROGRAMS AS WELL AS THE SESSIONS AVAILABLE FOR THEM

THESE PROGRAMS INCLUDE

...  
AQUAROBICS

...  
YOGA

...  
SWIMFIT



# BOOKING YOUR GROUP FITNESS SESSION ONLINE

SELECT WHICH MEMBER THE BOOKING IS FOR

.....

SELECT THE APPROPRIATE "MEMBERSHIP TYPE"

.....

SELECT "BOOK USING" AND CHOOSE EITHER

...

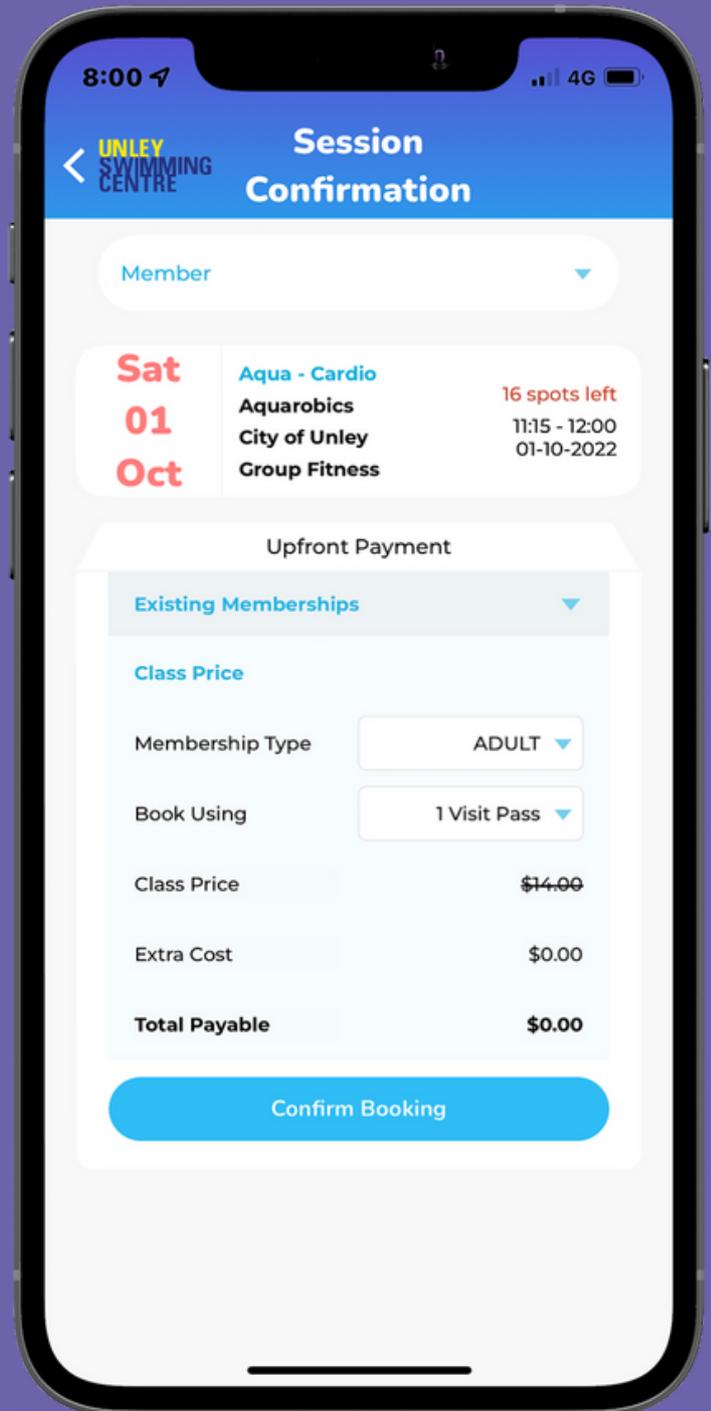
1 VISIT PASS IF YOU HAVE A 10 VISIT PASS

...

CREDIT CARD (STRIPE) WHEN PAYING CASUALLY

.....

SELECT "CONFIRM BOOKING"

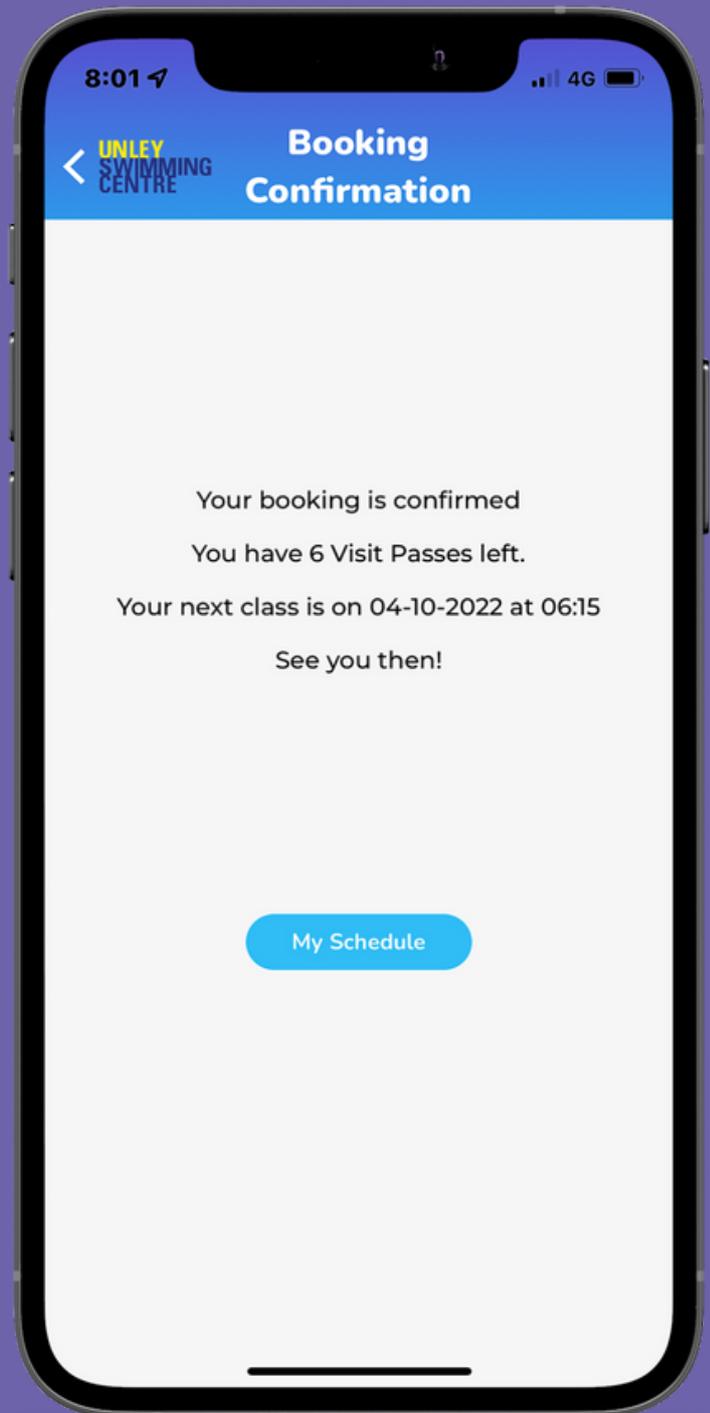


# BOOKING YOUR GROUP FITNESS SESSION ONLINE

ONCE A SESSION HAS  
BEEN CORRECTLY  
BOOKED AND PAID FOR,  
A BOOKING  
CONFIRMATION IS  
DISPLAYED WITHIN THE  
APP AND AN EMAIL SENT  
TO THE MEMBERS EMAIL  
ADDRESS.

.....

YOUR BOOKED SESSIONS  
CAN NOW BE VIEWED  
WITHIN THE  
"MY SCHEDULE" PAGE OF  
THE APP FOR FUTURE  
REFERENCE.



# HOW TO ACCESS YOUR GROUP FITNESS SESSION

CONGRATULATIONS, YOU ARE ALMOST  
READY TO GET YOUR EXERCISE ON.

Simply come down to the Centre prior to your  
session start time (10 minutes early is best).

...

Stop at the entry window and inform the staff  
that you are booked in for the upcoming session.

...

They will then check the scheduled session and  
mark you as present.

...

Then it is on to the group fitness session.